

annual report 22/23

whnsw peak body for 21 non-government women's health centres in NSW

Funded by the NSW Ministry of Health

acknowledgement of country

Women's Health NSW acknowledges the Gadigal and Wangal people of the Eora Nation as the traditional custodians of the land on which we live and work today. We pay respect to their elders both past and present, as well as all other Aboriginal and Torres Strait Islander peoples.

contents

**About Us 3 | From the CEO 4 | Our Principles 6 | Strategic Priorities 7 | Strategic Activities 8
WHNSW Outcomes 10 | Reducing Violence Against Women 12 | Women's Health Sector Collated Data 14
Organisation and Structure 17 | Financial Report 18 | Women's Health Centres 19**

about us

Women's Health NSW is the peak body for 21 non-government community-based women's health centres in New South Wales.

We are proactive on priority issues relevant to women's health, advocating for improved health outcomes so that women and girls can reach their potential within a gender and culturally safe and healthy environment. We promote a coordinated approach to policy and planning, staff professional development and consultation between member services, NSW Ministry of Health and other government and non-government agencies.

Members include 18 women's health centres providing multidisciplinary, primary health care focusing on wellness, prevention, early intervention, immediate and ongoing care, including physical health/activity, chronic illness, emotional and mental health, reproductive and sexual health, and the health effects of violence against women. There are also three special-purpose services: Waminda with a focus on culturally tailored programs for Aboriginal women, Sydney Women's Counselling Centre who provide trauma-specialised counselling and Full Stop Australia (the NSW Sexual Assault Hotline). Throughout the network, service provision is influenced by the identified needs of local communities and the shared aim of improving the health of women, with a focus on women experiencing disadvantage.

Strategies incorporated by Women's Health Centres include preventative health care, community education and development, advocacy and empowerment, and providing women with knowledge, skills and resources to enable them to take more responsibility for factors that may adversely affect their lives.

All centres work within the social model of health framework, which acknowledges the physical, emotional, and mental aspects of health and the broader social, cultural and economic factors that impact women's wellbeing and ability to access services.

The Women's Health NSW website www.whnsw.asn.au outlines our structure, aim, history and philosophy, along with resources and annual reporting.

If you are looking to find your nearest Women's Health Centre, our website has an information page on each Women's Health Centre outlining their contact details and services they provide.

Contact phone numbers for each Women's Health Centre can also be found on the last page of this report.

'The WHC's (Women's Health Centres) and the non-government sector more broadly, offer unique value to consumers, practitioners, and the NSW health system. The centres are providing a multitude of primary health and wellbeing services to a cohort of women who may have otherwise only received care and support via the acute system. Many of the services offered by the centres are underpinned by clinical guidelines or other forms of evidence, and all centres align with women's preferences for care. Centre staff work collaboratively with other organisations to ensure maximum reach and impact within their current funding arrangements, and therefore represent good value to funding bodies, including NSW Health.'

Mapping of NSW Women's Health Centres Report, Urbis 2017

our vision

All women and girls are empowered to reach their potential within a safe and healthy environment.

from the CEO

The 2022–2023 financial year offered the Women’s Health Sector an exciting challenge with funding from the NSW Minister of Health for the development of a Business Case: *Sustainable Investment in NSW Women’s Health Centres for the Women’s Health Program*.

The Women’s Health Centres have not received any real increase in core funding since 1986 despite population increases of up to 55%. In addition, there have been major economic and social changes and structural adjustments in the health sector, such as computer and cyber security management. The funding structure and resources for the Women’s Health Program reflect the expectations for a 1980s-era community-based health centre and is no longer sustainable.

Working with Michelle Thomas-Kerr from i-exchange Australia, the sector’s work was analysed against alignment with government priorities, cost-benefit, performance, outcomes, governance and risk management. We also developed and costed an *Operational Framework* based on workforce and current minimum business cost requirements. We utilised the framework to analyse current NSW Ministry of Health contracts and community needs. This process has highlighted the financial gap the Women’s Health Centres need to operate effectively across NSW.

As we head into the next financial year, there is every reason to believe that the government has made a commitment to fund the Women’s Health Centres a minimum of \$100M over the next five years. This critical investment in the Women’s Health Program presented in the business case will yield health, social and economic benefits for women and children in NSW for years to come.

Women’s Health NSW Strategic Plan consists of three components: priority women’s health issues, women’s health sector capacity building, and governance and performance.

We continue to achieve our primary objectives in all three areas with the goodwill and expertise of the women’s health NGO sector, good planning and resource allocation, good partnerships and collaboration, and a board responsible for corporate governance and strategic direction.

Concerning priority issues of women’s healthcare, we have focused on the effects of violence against women, providing submissions to the *National Plan to End Violence Against Women & Children* and the *Joint Select Committee on Coercive Control*. We have continued work to improve access to reproductive healthcare services and promote women’s heart health and cancer care.

WHNSW Database Upgrade Program continues to be a significant focus – see report page 8. This work



was complemented with ongoing tasks related to the Cybersecurity Project.

We participate in a range of government and non-government initiatives, such as the NSW Female Genital Mutilation/Cutting (FGM) Education Program and NSW Women's Alliance (Violence Against Women); see page 8 for a complete listing.

We work with the women's health sector to identify capacity-building opportunities, accreditation strategies, research evidence-based practice, program accountability and data capture.

In addition, providing advice, support and knowledge regarding various policy and program developments, governance and operational matters to NSW Women's Health Centres remains an essential component of our work.

Once again, through the collation of sector service data, WHNSW can demonstrate the service provision and demographics of service users across the sector (see sample data from 15 centres, pages 14 - 16). Together, these women's health centres provided more than 104,619 occasions of service, incorporating more than 190,515 presenting health issues.

Work over the year has extended partnerships and improved policy, procedure and access to services for women, girls and communities across NSW.

2022-2023 has been a productive year that has influenced the work ahead by identifying strategic directions that will make a difference.

We look forward to continuing partnerships, involvement in improving public policy and practice and a continued unpacking of gender equity and equality.

Thank you to all our partners and supporters as we work together to achieve these aims.



Denele Crozier, AM

"WHCs are safe space for women. It is welcoming for women. The quality of service is high, and workers are dedicated with long standing history of working on women's issues. The centres achieve a lot with little resourcing. The role they play in improving health outcomes of women and indeed the entire community is sometimes understated."

Multicultural Advisor, Cancer Institute NSW, Stakeholder, Business Case 2022

"Analysis indicates that investment in the Women's Health Program delivers a substantial minimum 71% return on investment to NSW Government in health care and other savings."

Michelle Thomas-Kerr, Consultant, i-exchange, 2022

"I'm a much stronger person now, no one can control my life. I feel free, I can breathe now. I'm doing things that I never done before. I'm back to school, I have taken up a computer course. I feel confident. I'm full of talents that I never knew I had. This Centre has helped me in so many ways. I'm free now"

Client Feedback, Business Case 2022



our principles

Women's Health NSW works to the NSW State Health Plan's CORE values of Collaboration, Openness, Respect and Empowerment which resonate with the WHNSW Principles of Women's Health Care endorsed in 1982 outlined below.

- Social justice and an understanding of a gendered approach to health care and policy
- Health is determined by a broad range of social, environmental, economic and biological factors
- Differences in health status are linked to gender, age, socio-economic status, ethnicity, disability, location environment, gender inequality and discrimination
- Health promotion, disease prevention, equity of access to appropriate and affordable services and strengthening the primary health care system are necessary along with high quality illness treatment services
- Information, consultation, advocacy and community empowerment are important elements of the health process
- Dignity, privacy, informed consent, confidentiality and safety
- Informed decision making about health care requires accessible and appropriately targeted information for socio-economic and cultural groups
- Health care is both evidence-based and values women's own knowledge and experience
- Equity and accessibility



**NSW Health
CORE values**

- Effective community management
- Links women's individual experience and health needs to the social and cultural context of women's lives
- Empowers women
- Challenges sex-role stereotyping, gender discrimination, racism and homophobia all of which affect health and well-being
- Increase the accessibility, sensitivity and acceptability of health services for women
- Relates to identified health priorities at the local and state level.



strategic priorities

Women's Health NSW will be proactive on priority issues relevant to women's health:

- 1** Advocacy for improved outcomes for women
- 2** Networking and research
- 3** Reorienting the health system

Increase the capacity of the women's health sector to respond to women's health and wellbeing:

- 4** Good governance
- 5** Training and development
- 6** Women's health priority issues

strategic activities

WHNSW Database

WHNSW developed the WHNSW Database in 2006 using a Microsoft Access software program. The WHNSW Database is an integrated client management and statistical collection system. The database enables Women's Health Centres to collect consistent information regarding the clients and their demographics, service delivery and presenting health issues, which can be collated to form a state-wide picture, inform planning and evaluation and assist with accountability and reporting.

Seventeen (17) Women's Health Centres use the WHNSW Database. Other centres, such as Waminda and Full Stop Australia, use separate purpose-built databases to reflect their specific requirements. These centres forward their service data for inclusion in our collated reports.

WHNSW Database Upgrade

The NSW Ministry of Health has funded Women's Health NSW to implement the following upgrades to the WHNSW Database.

- Align with priorities of the NSW Women's Health Framework 2019
- Update reference tables and functionality to reflect current practice, reporting requirements and evaluation tools (Patient Outcome and Experience Measures)
- Develop an SQL back-end platform to increase functionality and stability.

During 2022/2023, following the review of all *Reference Tables and Database functionality*, the focus switched to installation and training of new users and Managers.

The *Client Registration* forms were updated to reflect the expanded demographic information, including priorities identified in the *NSW Women's Health Framework 2019*, such as Carer and Australian Visa Status, along with identified categories to separate sexual and gender identity. In addition, the *Data Collection forms* were updated to reflect the extended categories in various reference tables, including client contact mode, disability categories, funding sources, gender identity, local service types, personal pronouns, presenting issues and visa type.

The updated WHNSW Database (Version 4) has been installed across the sector, and, excitingly, the new SQL back-end (Version 5) has been installed for trial at one Centre.

Partnerships

During 2022/2023 we had online participation in government and non-government committees and working groups including:

- Australian Women's Health Network
- NSW FGM Education Program
- DCJ DFSV Sector Group
- MOH NGO Advisory Committee
- LHD/MOH Women's Health Network
- NSW Women's Alliance, Violence Against Women
- SEARCH Sustainable Equitable Access to Reproductive Choice
- Women's Health Outcomes Framework, i-exchange Australia
- Local Pathways for Victim-Survivors of Sexual Assault related Non-Fatal Strangulation (NFS) and Traumatic Brain Injury (TBI), WHC Sector Partnership submission.





Other projects, consultations and forums

- NSW Sexual Assault Policy Consultations
- MOH Assisted Dying Webinars Series
- DCJ Workforce Consultations
- DCJ DFV Data Strategy
- SPHERE Sexual Reproductive Health (Monash University)
- *National Plan to End Violence Against Women & Children* submission
- Menopause Mixer forum
- Contemporary Lesson from a History of Aboriginal, Women's and Community Health in Australia 1970–2020
- DFV Conference – The Right to Recovery
- International Day of Zero Tolerance FGM
- Inquiry into current and proposed sexual consent laws
- *Close the Gap* report launch
- Power to Prevent (Workplace Harassment)
- Australian Longitudinal Study on Women's Health Research forum
- Domestic Violence NSW, Board

© istock.com/andreswd

Professional Development

In 2022–2023, WHNSW continued focusing on professional development programs by organising two face-to-face sector meetings between September 2022 and March 2023 with 50 participants from across the sector. Followed by sector manager Zoom forums monthly.

WHNSW sector forum presentations

- *Branding & Marketing*, Lorraine Jokovic, CEO LOUD Communications Group
- *WHNSW Business Case*, Michelle Thomas-Kerr and Chris Mowday (I-exchange)
 - *Overview / Introduction*
 - *Financial Modelling - Checking the Model & the Assumptions*
 - *Outcomes Framework*
- *Overview of Current Software Operating Environments: Purpose & Pitfalls. Office 365, One Drive, MS Teams*, Min Housman, IT Project Officer, WHNSW
- *Leading with Purpose - Managing People Manage Performance*, Margaret Balsillie, Human Resources Consultant, Jobs Australia

Briefings

- *Cyber Security Policy and Practice*, Min Housman, IT Project Officer, WHNSW
- *Coercive Control Legislation*, NSW Women's Alliance

women's health nsw outcomes

Goal: Be proactive on priority issues relevant to women's health

- NSW Assisted Dying Legislation
- Access to Reproductive & Sexual Healthcare
- National Plan to End Violence Against Women & Children
- NSW Sexual Consent Legislation
- NSW Coercive Control Legislation
- Women Centered Cancer Care
- Understanding the medical and social needs of women who have experienced FGM/C
- Gender bias in heart health

Goal: Enhance WHNSW governance and performance to achieve its aims and objectives

- WHNSW was successfully reviewed against the Australian Standards of Excellence (ASES) in 2020. We are currently preparing for review in November 2023
- 100% of Board positions were filled
- Strategic Planning and Evaluation processes were maintained annually and as required. Stakeholders were involved in development cycles.
- WHNSW Financial Audit was assessed as fair and transparent (unqualified).

Goal: Increase the capacity of women's health sector to respond to women's health and wellbeing

WHNSW manages an e-list system designed to keep centres informed of issues such as new resources, education, sponsorship and grant opportunities, research initiatives, government policy announcements and changes to law or practice including:

Grants and scholarships (13)

- Advancing Economic Wellbeing of Women Facing Disadvantage, The Office of Social Impact Investment, NSW Government
- Strong and Resilient Communities Activity - Inclusive Communities Grants, NSW Department of Social Services (DSS)
- Local Domestic and Family Violence Committee, NSW Department of Communities & Justice (DCJ)
- 2022 Investing in Women, NSW Government
- NSW Sexual Violence Project Fund, DCJ
- COVID-19 Infrastructure Grant Program, DCJ
- Future Women Rural NSW Scholarship, Future Women
- Grant Opportunity for Specialist DFV Programs, Domestic Violence NSW (DVNSW)
- DFSV Multicultural Community Grant Applications, NSW Government
- Return to Work Pathways Program, NSW Government
- Carers Investment Program 2023—2025, DCJ





Women's Health Program: Core service model components

- Preventing Tech-Based Abuse of Women, Women NSW
 - Disability Worker COVID-19 Leave, Community Grants Hub
- Communiqués (4)**
- Indexation rate of 5.75% confirmed for ministerially approved grants, NSW Health
 - NSW Women's Alliance 2023 State Platform, Commitment to Women's Safety
 - Domestic Violence Leave becomes law, Australian Services Union (ASU)
 - Ministry of Health New Funding Agreement Structure
- COVID-19 communiqués (17)**
- Risk Monitoring Dashboard Notifications - Healthcare Settings, NSW Government (16)
 - Access to Rapid Antigen Tests (RATs), Personal Protective Equipment (PPE) and cleaning products for NSW Health-funded Non-Government Organisations, NSW Ministry of Health
- External training and forums (16)**
- End Gendered Violence: A Safe State for NSW, NSW Women's Alliance
 - Central Coast Connexions Conference 2022, Central Coast Domestic Violence Committee
 - Accidental Counsellor training, NCOSS
 - Access to Reproductive Health, Children by Choice
 - Cancer Conversations - Lung Cancer Screening, Cancer Institute NSW
 - Older Women's Network (OWN) 26th National Conference, OWN
 - Abolition of the Luxury Tax on the Contraceptive Pill, Whitlam Institute Western Sydney University
 - Cancer conversations - Integrative Oncology, Cancer Institute NSW
 - Wiyi Yani U Thangani First Nations Women and Girls National Summit, Australian Human Rights Commission
 - Conquering Cancer Film Screening, Cancer Institute NSW
 - 16 Days of Activism, University of Wollongong
 - Domestic and Family Violence and Brain Injury workshop, Brain Injury Australia
 - Action to End Gendered Violence forum, NSW Women's Alliance
 - Cancer Conversations - Cancer Management of Older Australians, Cancer Institute NSW
 - Hepatitis B & C, Multicultural HIV & Hepatitis Service (MHAHS) & South Western Sydney Local Health District (SWSLHD)
 - On Solid Ground: Why we need gender equity in our health workforce, Australian Women's Health Network and Multicultural Centre for Women's Health
- Research, consultations and surveys (16)**
- Victims' Rights and Support Act Joint submission, WHNSW, DVNSW, Women's Legal Service NSW (WLSNSW), SWSLC
 - Rural Women's Health and Wellbeing, National Rural Health Alliance
 - Survey: Veteran Service Providers for Royal Commission in Defence and Veteran Suicide, Australian Catholic University
 - Survey: Migrant and Refugee Women's Attitudes, Experiences and Responses to Sexual Harassment in the Workplace, ANROWS
 - Social Support and Psychosocial Functioning in Domestic and Family Violence Workers Research Survey, Charles Sturt University Human Research Ethics Committee (CSU HREC)
 - Recruitment of Nurses and Midwives for Interviews on Reproductive Coercion and Abuse, Nicola Bodor, PhD Candidate Faculty of Law, University

of Technology Sydney

- Coercive control open letter, NSW Women’s Alliance
- Menopause Clinician and Consumer reference groups, Agency for Clinical Innovation, NSW Gov
- A Life Course Approach to Determining the Prevalence and Impact of Sexual Violence in Australia, ANROWS
- Public consultation on the Draft National Principles to Address Coercive Control, Attorney-General’s Department
- Survey: Primary Prevention, DVNSW
- Research invitation Single Mothers Post Separation Finances, Swinburne University
- Survey: NSW Fair Trading Statutory Review of the Domestic Violence Provisions of the Residential Tenancies Act., WLS NSW, DVNSW and Tenants Union NSW (TUNSW)
- Health Care Providers Project, Global and Women’s Health, Public Health and Preventive Medicine, Monash University

- Women with Disability Who Have Experienced Violence Survey, KPMG
- Menstrual Health Survey, Modibody

Publications, reports and resources (7)

- Respect@Work Workplace Sexual Harassment, Australian Human Rights Commission
- BreastScreen multilingual fact sheets, NSW Refugee Health Service
- Birth injuries are a feminist issue: An obstetrician explains why, Women’s Agenda
- Medical Misogyny, National Women’s Health Council
- Health Care Statistics for women podcast, UNSW
- Health Information for Women translations, Jean Hailes
- Women Partners of Men who Have Sex with Men website resources, Leichhardt Women’s Community Health Centre

Sector capacity building training is listed under the **Professional Development** section on page 9.

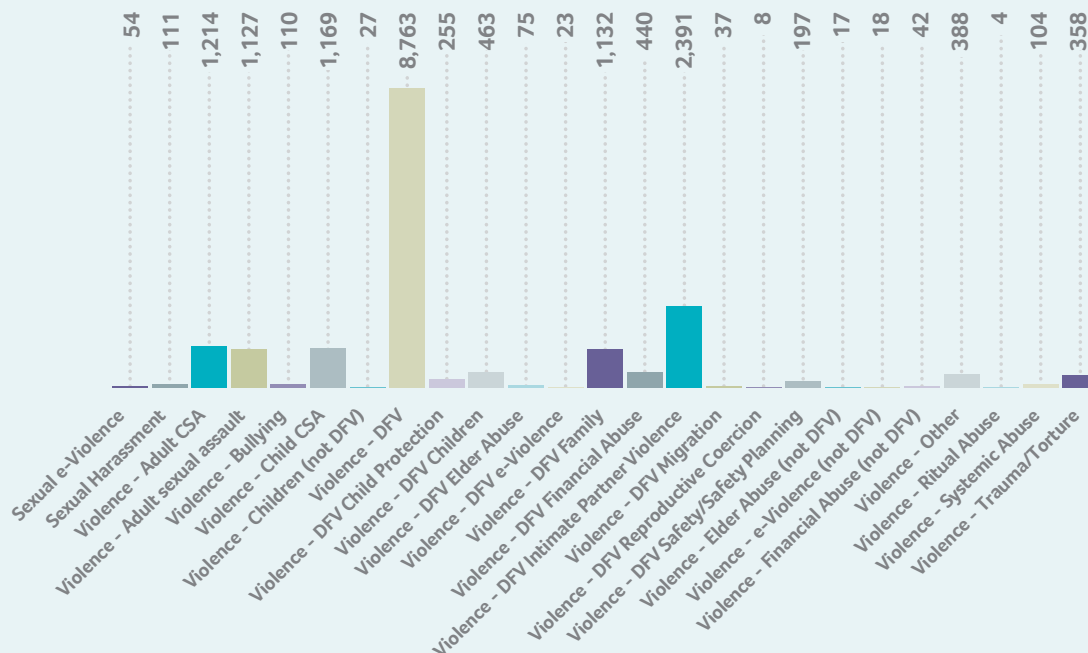
reducing violence against women

The work of the NGO Women’s Health Centres in violence prevention and service provision is an essential part of the NSW primary integrated health care system. This work includes safety planning, medical services, specialist trauma counselling and therapeutic resilience work, legal and financial information, case management,

court support, grief and loss counselling, and parenting skills, to name just a few current services. The women’s health centres are a vital partners in enhancing health, safety and well-being outcomes for women who have experienced violence.

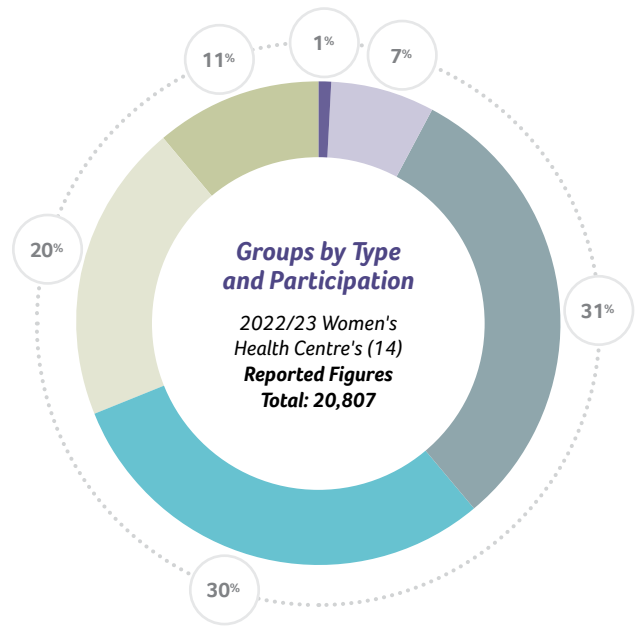
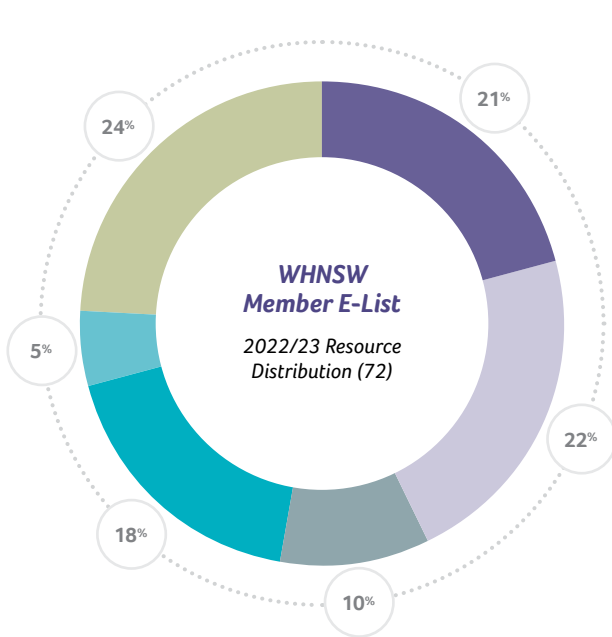
Presenting Issue Violence/Abuse

2022/23 Data Sample (15) NSW Women’s Health Centres **Total: 18,527**



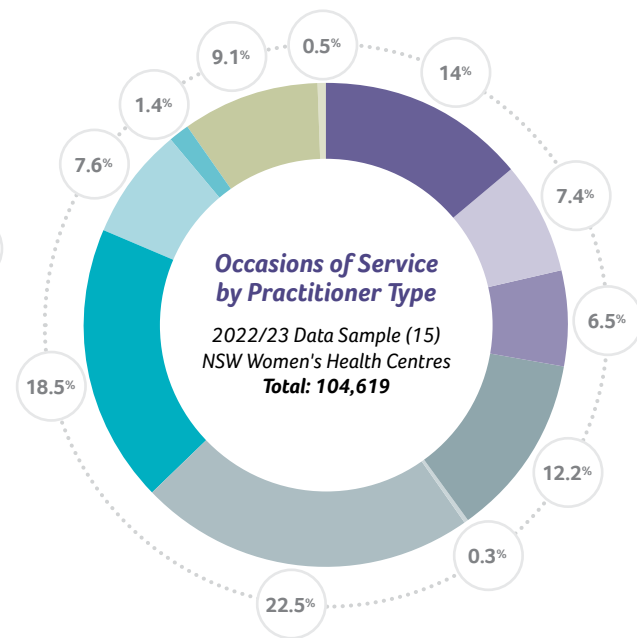
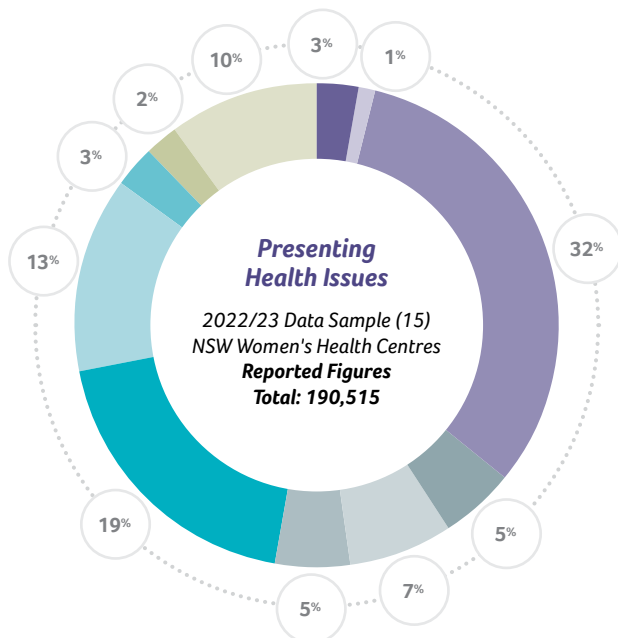


women's health sector collated data



- Research, Consultations and Surveys
- External Training Conference Forums Seminars
- Publications Reports Resources
- Grants and Scholarships
- Communique
- COVID-19 Communique

- Capacity Building and Training for Other Services
- Forums/Events
- Health Education and Skills Development
- Physical Activity
- Support
- Therapeutic



- Addiction
- Breast
- Emotional/Mental Health
- Gynaecological/Urogenital
- Legal/Financial
- Other
- Physical/Medical Health
- Relationships
- Reproductive
- Social/Cultural
- Violence/Abuse

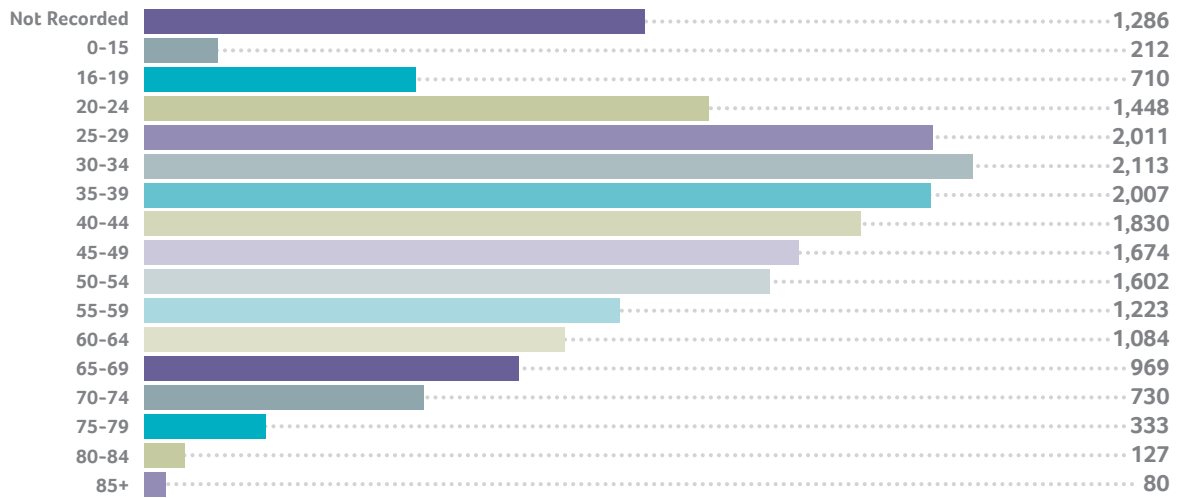
- Advocacy, Casework, Support, Culture, Welfare
- Complementary / Allied Health Care
- Group / Health Promotion
- Information and Referral
- Legal / Financial
- Medical
- Mental Health
- Other
- Reproductive Health
- Social Equity
- Violence Prevention

Women's Health NSW Database Presenting Issues Categories

Physical/Medical	Gynaecological/Urogenital	Breast
Acute Pain	Cervical cancer	Breast cancer
Allergies	Circumcision/Female genital mutilation	Breast cancer metastases
Arthritis	Depression	Breast – diagnostic
Cardiovascular (Heart and blood)	Endometriosis	Breast feeding
Chronic fatigue syndrome	Grief/loss	Breast implants
Chronic pain	Gynaecological general (E.g. fibroids, cysts, polyps)	Breast lumps
Coronaviruses	Hormone therapy	Breast – other
Dental	Hysterectomy	Breast screening/examination
Dermatological	Menopause	Breast surgery
Digestion	Menstruation	Lymphoedema
Ears/nose/throat	Ovarian cancer	Addiction
Endocrine/hormonal – diabetes	Pap/cervical screening	Addiction - recovery
Endocrine/hormonal – other	Pelvic floor dysfunction	Alcohol
Epilepsy	Polycystic ovarian syndrome	Amphetamine – other
Faecal incontinence	Post-natal depression	Cannabis
Fibromyalgia	Premenstrual syndrome	Cocaine
Gastrointestinal	Thrush	Crystal methamphetamine – ice
Haematology	Urinary (Kidney/Bladder) – other	Gambling
Headache	Urinary incontinence	Hallucinogens and party drugs
Health – Other	Urinary tract infections	Opiates
Hepatitis C	Vulva-vaginal – other	Other drug abuse
Herbal/homeopathic mediation	Reproductive	Poly drug abuse
HIV/AIDS	Contraception – emergency	Prescription medication abuse
Immunology	Contraception – general	Tobacco smoking (Nicotine)
Injury – Acquired Brain Injury	Pregnancy – antenatal/prenatal care	Legal/Financial
Injury – Acute	Pregnancy – Artificial insemination	Adoption
Injury – Chronic	Pregnancy – Ectopic pregnancy	Employment
Injury – Repetitive strain/tendonitis	Pregnancy – Gestational diabetes	Financial problems
Injury physical – other	Pregnancy – Infertility	Homelessness
Medication	Pregnancy – IVF	Housing
Musculoskeletal - other	Pregnancy – Miscarriage	Legal issues – AVO
Neurological – other	Pregnancy – Options	Legal issues – Care & protection orders
Nutrition	Pregnancy – Other	Legal issues – Child custody
Oncology/cancer – other	Pregnancy – Postnatal check ups	Legal issues – Divorce/separation
Osteoporosis	Pregnancy – Post termination	Legal issues – Family law
Pathology and other tests	Pregnancy – Pregnancy test	Legal issues – Other
Physical fitness	Pregnancy – Termination	Legal issues – Victim's compensation
Pre/post-surgery	Violence/Abuse	Poverty
Pulmonary (lung) /respiratory	Sexual e-violence	Emotional/Mental health
Sciatica	Sexual harassment	Body image (Not eating disorder)
Sexually Transmitted Infection	Violence – Adult CSA	Eating disorder
Sight/vision/eyes	Violence – Adult Sexual Assault	Self esteem
Sleep issues	Violence – Bullying	ADHD
Tiredness/fatigue	Violence – Child CSA	Anger
Weight management	Violence – Child (not DFV)	Anxiety/panic disorders
Relationships	Violence – DFV	Autism
Attachment issues	Violence – DFV child protection	Complex trauma
Childhood issues	Violence – DFV children	Depression
Communication	Violence – DFV elder abuse	Dissociation
Family issues	Violence – DFV e-violence	Emotional support
Impacted addiction	Violence – DFV family	Grief/loss
Impacted health – child removal	Violence – DFV financial abuse	Mental health
Impacted health – mental	Violence – DFV intimate partner violence	Post-natal depression
Impacted health – physical	Violence – DFV migration	PTSD
Impacted identity	Violence – DFV reproductive coercion	Self-harm
Impacted other	Violence – DFV safety/safety planning	Stress
Parenting	Violence – Elder abuse (not DFV)	Suicide
Relationships – other	Violence – E-violence (not DFV)	Trauma – emotional
Safe sex	Violence – Financial abuse (not DFV)	Social/cultural
Sex & sexuality (Not sexual identity)	Violence – Other	Cultural concerns
	Violence – Ritual abuse	Discrimination
	Violence – Systemic abuse	Equality
	Violence – Trauma/torture	Loneliness/isolation
	Other	Migration
	Access and advocacy	Racism
	Carers issues	School issues
	Complaint	Sexual discrimination
	Disability – management of	Sexual identity
	Education	Systemic racism – immigrant/refugee
	Emergency/crisis	Systemic racism – Indigenous
	Other	

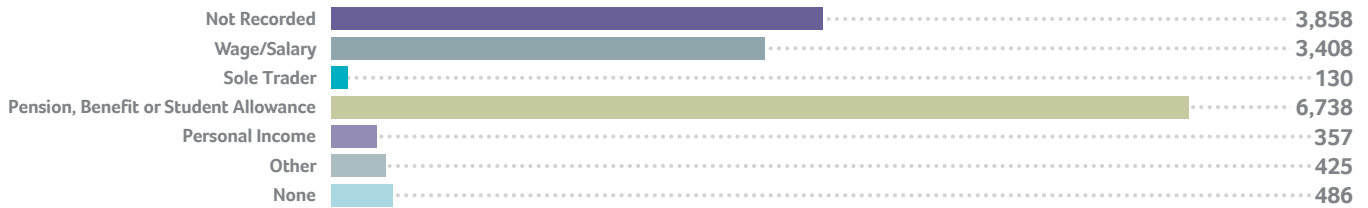
Client by Age Range

2022/23 Data Sample (15) Women's Health Centres **Reported Figures Total: 19,439**



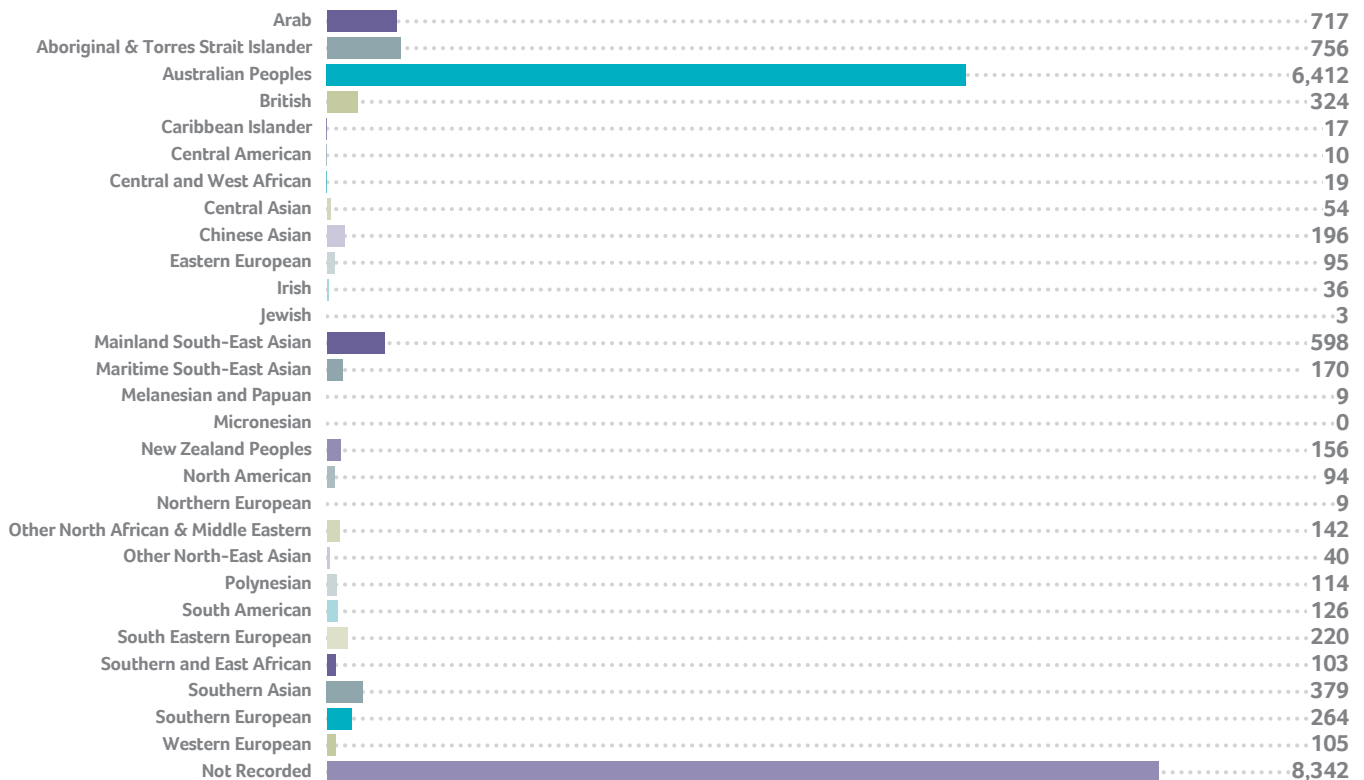
Client Financial Status

2022/23 Data Sample (15) Women's Health Centres **Reported Figures Total: 15,402**



Client Ethnicity

2022/23 Data Sample (15) NSW Women's Health Centres **Reported Figures Total: 19,510**



organisation & structure

Women's Health NSW Inc is managed by an elected Board of Management comprising eight members representing rural, metropolitan, outer-metropolitan and special purpose services across NSW, and the Chief Executive Officer.

Board of Management 2022/23

Category	Name	Organisation	Position
Specialist Service	Margherita Basile	Sydney Women's Counselling Centre	Chair
Metropolitan	Mariam Mourad	Bankstown WHC	Director
Metropolitan	Kate Meyer	Liverpool WHC	Secretary
Outer Metropolitan	Theresa Mason	Central Coast CWHC	Treasurer
Outer Metropolitan	Vanessa Olsen	WILMA/Campbelltown	Director
Rural	Karen Boyde	Central West WHC	Director
Rural	Tracy Lumb	Shoalhaven WHC	Director
Rural	Margery Nichol	Albury-Wodonga WHC	Director
Chief Executive Officer	Denele Crozier	WHNSW	Director

Our Employees (1.9 FTE)

Name	Position
<i>Ongoing & fixed term</i>	
Denele Crozier	Chief Executive Officer
Kim Blattner	Administration Officer
Tracey Kennedy	Finance Officer
Min Housman	Project Officer – IT Management
<i>Contractors</i>	
Access Data Systems	Scott Dovey, WHNSW Database
i-exchange Australia	Michelle Thomas-Kerr, business base
Handle Design and Printing	Business case
RemoteLink IT	WHNSW IT systems
Purple House Design	Jodie McLeod Young, publications and brochures
Minmoko	Web design and management

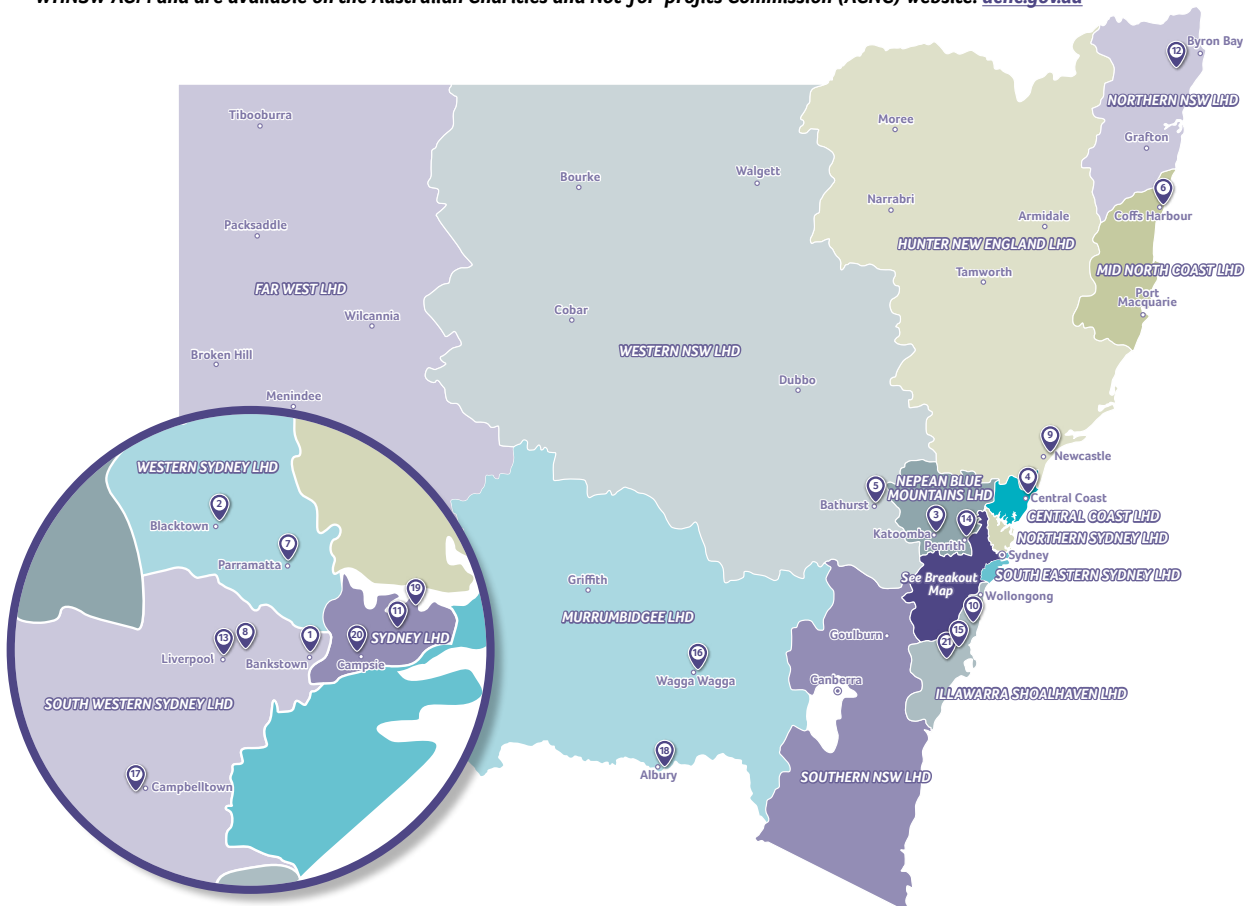
financial report

Audited financial accounts for the 2022–2023 financial year are tabled at the WHNSW AGM. Women’s Health NSW continues to operate to budget and asserts that there are reasonable grounds to believe it will be able to pay its debts if and when they fall due.

Women’s Health NSW has a strong finance team coupled with good financial systems and projected budgets for the year ahead.

Statement of Income and Expenditure	2022/2023	2021/2022
	\$	\$
Income		
NSW Ministry of Health	262,700	251,300
Training/Interest/Other	72,208	73,953
Project Grants	224,759	132,657
Income Brought Forward	16,500	
Total Income	576,167	457,910
Expenditure		
Wages and On Costs	238,008	279,372
Operational Expenses	50,509	64,823
Sector Development and Training	13,420	16,736
Sector Programs & Resource Development	26,026	29,300
Community Programs	37,377	15,396
Projects	197,146	-
IT & Equipment	16,120	12,440
Total Expenditure	578,606	418,067
Operating Surplus/(Deficit)	(2,440)	39,843
Total Equity	61,440	63,880

The full WHNSW Audited Financial Statements for the year ended 30 June 2023 are circulated to the membership at the WHNSW AGM and are available on the Australian Charities and Not-for-profits Commission (ACNC) website: acnc.gov.au



women's health services in nsw

Women's Health Centres

1. Bankstown Women's Health Centre

bwhc.org.au
Telephone: 9790 1378



2. Blacktown Women's and Girls Health Centre

womensandgirls.org.au
Telephone: 9831 2070



3. Blue Mountains Women's Health and Resource Centre

bmwhrc.org
Telephone: 4782 5133



4. Central Coast Community Women's Health Centre

cccwhc.com.au
Telephone: 4324 2533



5. Central West Women's Health Centre

cwwhc.org.au
Telephone: 6331 4133



6. Coffs Harbour Women's Health Centre

healthvoyage.org.au
Telephone: 6652 8111



7. Cumberland Women's Health Centre

cwhc.org.au
Telephone: 9689 3044



8. Fairfield Women's Health Service

fwhs.com.au
Telephone: 9755 0008



9. Hunter Women's Centre

hwc.org.au
Telephone: 4968 2511



10. Illawarra Women's Health Centre

womenshealthcentre.com.au
Telephone: 4255 6800



11. Leichhardt Women's Community Health Centre

lwchc.org.au
Telephone: 9560 3011



12. Lismore & District Women's Health Centre Inc

lismorewomen.org.au
Telephone: 6621 9800



13. Liverpool Women's Health Centre

liverpoolwomenshealth.org.au
Telephone: 9601 3555



14. Penrith Women's Health Centre

penrithwomenshealthcentre.com.au
Telephone: 4721 8749



15. Shoalhaven Women's Health Centre

shoalhavenwomenshealthcentre.org.au
Telephone: 4421 0730



16. Wagga Women's Health Centre

waggawomen.org.au
Telephone: 6921 3333



17. WILMA Women's Health Centre Campbelltown

wilma.org.au
Telephone: 4627 2955



18. Women's Centre for Health & Wellbeing Albury Wodonga

womenscentre.org.au
Telephone: 6041 1977



Special Purpose Services

19. Full Stop Australia (NSW Sexual Violence Helpline)

Counselling: 1800 385 578
General, Admin & Training: 8585 0333
fullstop.org.au



20. Sydney Women's Counselling Centre

womenscounselling.com.au
Telephone: 9718 1955



21. Waminda – South Coast Women's Health and Welfare Aboriginal Corporation

waminda.org.au
Telephone: 4421 7400





women's
health
nsw

PO Box 341, Leichhardt NSW 2040
T: 02 9560 0866 E: info@whnsw.asn.au
whnsw.asn.au



*whnsw is a not for profit charity
incorporated under the NSW
Associations Incorporations Act (2009)*



*Accredited at Certificate Level of the
Australian Service Excellence Standards*

*Funded by the NSW Ministry of Health
© Women's Health NSW 2023*