annual report
2016/17

WHNSW peak body for 20 non-government women’s health centres in NSW

Funded by the NSW Ministry of Health
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Our vision
All women and girls are empowered to reach their potential within a safe and healthy environment.

Our mission
To ensure that women’s health care is delivered in a gender appropriate, affordable and accessible way to meet the health needs of women.
about us

Women’s Health NSW is the peak body for 20 non-government community based women’s health centres in New South Wales.

We promote a coordinated approach to policy and planning, staff professional development and consultation between member services, NSW Ministry of Health and other government and non-government agencies.

Members include 17 women’s health centres providing multidisciplinary, primary health care focusing on wellness, prevention, early intervention, immediate and ongoing care including physical health/activity, chronic illness, emotional & mental health, reproductive and sexual health and the health effects of violence against women. Three special purpose services: Waminda with a focus on culturally tailored programs for Aboriginal women, Sydney Women’s Counselling Centre with trauma specialised counselling and Rape & Domestic Violence Services Australia. Throughout the network, service provision is influenced by the identified needs of local communities and the shared aim of improving the health of women, with a focus on women experiencing disadvantage.

Strategies incorporated by Women’s Health Centres include preventative health care, community education and development, advocacy and empowerment; providing women with knowledge, skills and resources to enable them to take more responsibility over factors that may adversely affect their lives.

All centres work within the social model of health framework which acknowledges the physical, emotional and mental aspects of health as well as the broader social, cultural and economic factors that impact on women’s wellbeing and ability to access services.

The Women’s Health NSW website outlines our structure, aim, history and philosophy along with project information and annual reporting.

For anyone looking to find their nearest Women’s Health Centre, our website www.whnsw.asn.au has an information page on each Women’s Health Centre in NSW outlining their contact details and range of service provision.

Contact phone numbers for each Women’s Health Centre can also be found on the last page of this report.

our principles

Women’s Health NSW works to the NSW State Health Plan: Towards 2021 CORE values of Collaboration, Openness, Respect and Empowerment which resonate with the WHNSW Principles of Women’s Health Care endorsed in 1982 and outlined below

- Social justice and an understanding of a gendered approach to health care and policy
- Health is determined by a broad range of social, environmental, economic and biological factors
- Differences in health status are linked to gender, age, socio-economic status, ethnicity, disability, location environment, gender inequality and discrimination
- Health promotion, disease prevention, equity of access to appropriate and affordable services and strengthening the primary health care system are necessary along with high quality illness treatment services
- Information, consultation, advocacy and community empowerment are important elements of the health process
- Dignity, privacy, informed consent, confidentiality and safety
- Informed decision making about health care requires accessible and appropriately targeted information for socio-economic and cultural groups
- Health care is both evidence-based and values women’s own knowledge and experience
- Equity and accessibility
- Effective community management
- Links women’s individual experience and health needs to the social and cultural context of women’s lives
- Empowers women
- Challenges sex-role stereotyping, gender discrimination, racism and homophobia which affect health and well-being
- Increase the accessibility, sensitivity and acceptability of health services for women
- Relates to identified health priorities at the local and state level

NSW Health CORE values
from the CEO

In 2016/17 WHNSW continued its collaborative work with NSW Ministry of Health (MOH) and NSW Health peak bodies as part of the MOH NGO Advisory Committee. Work focused on implementation of the Ministry’s Partnerships for Health policy. This year the MOH commissioned Urbis Pty Limited (Urbis) to conduct a Mapping of NSW Women’s Health Centres which aimed to establish a detailed understanding of the scope and nature of services provided by Women’s Health Centres in NSW and how these services align to state and local priorities and facilitate improvement in women’s health.

In conclusion Urbis noted the following:

‘The WHC’s (Women’s Health Centres) and the non-government sector more broadly, offer unique value to consumers, practitioners, and the NSW health system. The centres are providing a multitude of primary health and wellbeing services to a cohort of women who may have otherwise only received care and support via the acute system. Many of the services offered by the centres are underpinned by clinical guidelines or other forms of evidence, and all centres align with women’s preferences for care. Centre staff work collaboratively with other organisations to ensure maximum reach and impact within their current funding arrangements, and therefore represent good value to funding bodies, including NSW Health.’

During the process we have continued to work with the women’s health sector to identify capacity building opportunities, accreditation strategies, researching evidence based practice, program accountability and data.

In addition, WHNSW has partnered with the University of Sydney and University of New England to conduct research on the NSW Women’s Health Sector Model of Service Delivery: Advancing Women’s Health Study. The study aims to examine the features of the women’s health sector (WHS) model in order to identify and analyse what distinguishes it from mainstream health services. To gain a better understanding of the contribution this specialised services sector makes to the broader health system. The study will be over a three year period.

Our work with the NSW Women’s Alliance: Sexual Violence/Domestic & Family Violence continues to be important. The NSW Women’s Alliance brings together a range of agencies with a variety of expertise, knowledge and experience in responding to and working to prevent violence against women and to improve public policy and practice.

Women’s Health NSW endorses the ‘Uluru Statement From the Heart’ to call for the establishment of a ‘First Nations Voice’ in the Australian Constitution and a ‘Makarrata Commission’ to supervise a process of ‘agreement-making’ and ‘truth-telling’ between governments and Aboriginal and Torres Strait Islander peoples.

During the year we continued to manage our ongoing programs; Women’s Health Statewide Meetings and Education Program, and the Women’s Health NSW Database.

Once again, through the collation of sector service data, WHNSW is able to demonstrate the service provision and demographics of service users across the sector (see pages 10-12). Together women’s health centres provided more than 111,401 occasions of service highlighted by the extensive service provision categories spanning more than 189,572 presenting health issues.

Work over the year has extended partnerships and improved policy, procedure and access to services for women and vulnerable communities across NSW. 2016/17 has been a productive year that has influenced the work ahead by identifying strategic directions that will make a difference.

We look forward to continuing partnerships, involvement in the improvement of public policy and practice and a continued unpacking of gender inequity.

Denele Crozier, AM
**Reducing Violence Against Women**

The work of the NGO women’s health centres in violence prevention and service provision are an essential part of the NSW primary integrated health care system. From safety planning, medical services, specialist trauma counselling and therapeutic resilience work, legal and financial information, court support, grief and loss counselling, parenting skills, to name but a few current services. The women’s health centres are a vital partner to enhance health, safety and well-being outcomes for women who have experienced violence.

**Strategic Priorities**

Women’s Health NSW will be proactive on priority issues relevant to women’s health:

1. Advocating for improved outcomes for women
2. Networking and research
3. Reorienting the health system

Increase the capacity of the women’s health sector to respond to women’s health and wellbeing:

4. Good governance
5. Training and development
6. Women’s health priority issues

**Presenting Issue Violence/Abuse**

2016/17 Data (18) NSW Women’s Health Centres

Reported Figures

Total: 25,065

- Sexual Harassment: 2.94%
- Violence – Adult CSA: 33.23%
- Violence – Adult Sexual Assault: 0.23%
- Violence – Children: 0.33%
- Violence – Child CSA: 0.23%
- Violence – DFV: 9.89%
- Violence – Other: 1.39%
- Violence – Ritual Abuse: 0.44%
- Violence – Systemic Abuse: 5.51%
- Violence – Trauma/Torture: 1.99%

This graph includes NSW service statistics from Rape & Domestic Violence Services Australia (RDVSA) representing 28% (7,029) of category ‘Adult sexual assault’. Removing these statistics from RDVSA changes the sector total to 18,036 including: Adult child sexual assault 14%; Adult sexual assault 7%; Domestic Violence 61%.
**strategic activities**

**Data and Evaluation Systems**

Evaluating the social model of health in service delivery requires a comprehensive approach to statistical data collection. WHNSW developed the WHNSW Database using a Microsoft Access software program as an integrated client management and statistical collection system. The database enables women’s health centres to collect consistent information on service delivery and demographics, which can be collated to form a state-wide picture.

Seventeen (17) Women’s Health Centres use the WHNSW Women’s Health Database. Other centres such as Waminda and Rape and Domestic Violence Services Australia use separate purpose-built databases to reflect their organisations’ specific requirements. These centres forward their service data for inclusion in our collated reports.

During 2016/17 WHNSW finalised Version 3 of the WHNSW Database which incorporates updated reference tables, new group categories and a shift to ‘pivot table’ report formats. This will enable increased reporting capacity to include cross referencing all data against client demographics. This will in turn enable the sector to compile comprehensive reports for accountability, evaluation and to reflect and demonstrate the needs of the women utilising the services.

**New Group Categories**

- **Therapeutic**
- **Physical Activity**
- **Support**
- **Forums & Events**
- **Health Education**
- **Professional Development**

For more information on the WHNSW Database see pages 10-12.

**Partnerships**

During 2016/17 we participated in government and non-government committees and working groups including:

- NSW Ministry of Health NGO Advisory Committee
- Australian Women’s Health Network (AWHN)
- NSW Health Women’s Health Program Network
- NSW Female Genital Mutilation (FGM) Education Program Advisory Committee
- NSW Women’s Alliance Sexual Violence/ Domestic & Family Violence
- Domestic Violence NSW
- Miranda Project, Keeping Women Out of Custody
- Women’s Legal Service NSW
- NCOSs Health Equity Alliance.

**Other projects, consultations and forums**

- Women NSW, Sexual Assault Expert Group, NSW Sexual Assault Strategy
- Human Rights Law Centre, Reproductive Rights
- Women’s Legal Service NSW, Trauma Informed Practice
- Family Planning NSW Conference
- NCOSs Commissioning Workshop
- NCOSs Women’s Project
- NSW Domestic & Family Violence Blueprint for Reform 2016-2021
- Sydney Local Health District Domestic & Family Violence Forum
- Australian Charities & Not-for-profits Commission (ACNC) Forum
- 16 Days of Activism Against Gender-based Violence.

**Professional Development**

In 2016/17 WHNSW continued with a focus on professional development programs, by organising three sector meetings supported by 94 registrations from the sector.

**Training**

- **Principles of Good Governance**, Elizabeth Perez, Moore Stephens NSW
- **Mindful Co Working**, Carolyn Quinn
- **WHNSW Database V3, Pivot Tables**, Scott Dovey, Access Data Systems
- **Understanding Fraud and Financial Management**, Elizabeth Perez, Moore Stephens NSW

**Presentations**

- **Advancing a social model of women’s health in public policy and practice in NSW**, Jac Schroeder
- **Health & Social Policy Branch, Structure and Principles**, Louise Farrell, Ministry of Health
- **WHNSW Database Overview and use**, Denele Crazier, WHNSW, Roxanne McMurray, Leichhardt Women’s Community Health Centre
- **Narrative Therapy Group Presentation**, Adriana Volona, Cumberland Women’s Health Centre
- **Mapping of Women’s Health Centres Project**, Linda Kurti and Sidonie Roberts, Urbis

**Briefings**

- **Abortion Law Reform (Miscellaneous Acts Amendment) Bill 2016, Omnibus Bill**
- **Safer Pathways Program**
- **Safety Action Meetings**
- **Utilising Communication Privilege; objecting to subpoenas**
women’s health nsw outcomes

Goal: Be proactive on priority issues relevant to women’s health

- Sydney Urogenital Mesh Consultation Forum.
- Transvaginal Mesh Implants & Related Matters Article.
- 15th World Congress on Public Health
  Australian Women’s Health Network partnership.

Goal: Increase the capacity of women’s health sector to respond to women’s health and wellbeing

- Sector capacity building training is listed under the Professional Development section on page 6
- WHNSW manages an e-list system designed to keep centres informed of issues such as new resources, education, sponsorship and grant opportunities, research initiatives, government policy announcements and changes to law or practice including:

Grants and scholarships (6)
- Ansvar Community Education Program Grant
- Law and Justice Foundation Anniversary Grants
- Domestic and Family Violence Innovation Fund
- Safer Pathways for Culturally and Linguistically Diverse Women Grant
- Innovations in Cancer Control Grants 2017-2018
- Small Grants to boost economic opportunities for women

Communiques (11)
- Domestic Violence Safety Assessment Tool, NSW Police
- NSW Women’s Alliance NSW Budget Analysis 2016-2017
- NSW Domestic & Family Violence Blueprint for Reform 2016-2021
- COAG National Summit on Reducing Violence against Women
- NCOSS New Year for Women Position Paper
- Australian Government Sexual and Reproductive Health International Funding
- Women Write Wiki
- One Million Stars to End Violence
- Kerri’s Story BreastScreen NSW Campaign
- Review of the Women’s Domestic Violence Court Advocacy Service Summary
- Emergency Contraception TGA Classification to Appendix H.

External Training Conference Forums Seminars (28)
- National Multicultural Women’s Conference 2016
  *Influencing Change: Vision and Impact*
- Technology Facilitated Abuse, 1800 RESPECT
- Sex & Ethics Train the Trainer Program, RDVSA
- NCOSS & NSW Legislative Council Workshop on Parliamentary Inquiries
- Family Planning NSW: Next Generation Conference
- Domestic and Family Violence. TAFE Western Postgraduate Qualifications
- Royal Commission into Institutional Responses to Child Sexual Abuse Research Symposium
- Domestic Violence and Animal Abuse Conference
- Professional Practice Supervision Workshop
  University Sydney
- National Disability Insurance Agency Workshops
- Understanding Abuse & Staying Safe, NSW Ombudsman
- Addressing Abuse, Neglect & Exploitation of People with Disability Forum
- Initial & Early Response to Abuse or Neglect in Disability Services
- Speak Up! NSW Ombudsman
- Plain English AVOs Project – Information for NGO Forum
- Safer Pathway Information Sessions
- How Childhood Trauma Affects Health Across a Lifetime TED
- 14th National Rural Health Conference Program
- Specialist Strangulation Training
- Providing Culturally Appropriate Care for Women, Girls & Families Affected by Female Genital Mutilation
- National Housing Conference
- Suicide Prevention Training for LGBTIQ Community
- Advanced Media Skills PIAC
- Women and Heart Disease Forum
- Practical Skills in Responding to People who Experience Domestic & Family Violence ECAV
- Change The Story Practitioner Workshop
- Domestic Violence & Older People Forum
- ECAV – Strangulation The Silent Killer In Intimate Partner Violence.
Research, Consultations Surveys (19)
- Good Practice Guidelines Consultation Domestic Violence NSW
- ACOSS Australian Community Sector Survey 2016
- Life as a Woman With No Children in Australian Society Research
- NSW Domestic and Family Violence Service System Redesign
- NGO Benchmarking Model Public Testing
- National Consultation on the Heavy Menstrual Bleeding Clinical Care Standard
- Personal Health Record (Blue Book) Review
- Online Survey ‘The Cost of Illness in Women With Chronic Pelvic Pain’
- UG Mesh Consultation Forum
- Womens Health Survey 2017 Jean Hailes
- Survey ‘Protections for Victims of Domestic Violence in NSW Tenancy’
- Research AIFS – Children and Young People in Separated Families Project
- NSW Sexual Assault Strategy Consultations
- Consultation on DV-Alert Disability Training Development NSW
- Disability Support Marketplace Have your Say in the Disability Space
- NSW Women’s Strategy Consultations
- Survey – Mapping NSW Services for Families and Significant Others Supporting People Misusing Alcohol and/or Drugs
- Survey on non-Aboriginal Service Responses to Domestic & Family Violence
- Call for Submissions ‘Civil Penalty Regime for Non-Consensual Sharing of Intimate Images’.

Goal: Enhance WHNSW governance and performance to achieve its aims and objectives
- WHNSW has maintained its accreditation status since 2014. We are currently transitioning into a new three year cycle expecting to be reassessed against ASES Standards in October 2017
- 100% of Board positions were filled
- Strategic Planning and Evaluation cycles were maintained.

Publications Reports Resources (6)
- Young Women’s Health whv.org.au/publications-resources/clearinghouse-connectors/chc-young-women-s-health
- A new free initiative from Australia Post for women leaving violence auspost.com.au/parcels-mail/manage-your-mail/redirect-hold-mail/redirect-mail/free-mail-redirection
Research Surveys and Consultations
- Training Education and Forums
- New Publications and Resources
- Grant Programs and Scholarships
- Communiques and Information

Royal Australian College of General Practice
- Quality Improvement Council
- Enrolled/In process
- Australian Service Excellence Standards

Women’s Health Sector Collated Data

<table>
<thead>
<tr>
<th>Presenting Health Issues</th>
<th>Occasions of Service by Practitioner Type</th>
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</thead>
<tbody>
<tr>
<td>2016/17 Data Sample (19)</td>
<td>2016/17 Data Sample (19)</td>
</tr>
<tr>
<td>NSW Women’s Health Centres</td>
<td>NSW Women’s Health Centres</td>
</tr>
<tr>
<td>Reported Figures</td>
<td>Total: 189,572</td>
</tr>
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<td>Total: 111,401</td>
<td>Total: 111,401</td>
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</tbody>
</table>

- Addiction
- Breast
- Emotional/Mental Health
- Gynaecological/Urogenital
- Legal/Financial

- Other
- Physical/Medical Health
- Relationships
- Reproductive
- Social/Cultural
- Violence/Abuse

- Medical Practitioners
- Complementary and Allied Health Care
- Mental Health Practitioners
- Group Education Health Promotion Projects
- Support, Culture, Social, Welfare
- Information and Referral
- Legal Practitioners
- Other Practitioners
Women's Health NSW Database: Presenting Issues Reference Table Categories

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<th>Physical/Medical</th>
<th>Breast</th>
<th>Addiction</th>
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<td>Acute Pain</td>
<td>Breast cancer</td>
<td>Addiction - recovery</td>
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<td>Allergies</td>
<td>Breast cancer metastases</td>
<td>Alcohol</td>
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<td>Arthritis</td>
<td>Breast – diagnostic</td>
<td>Amphetamines</td>
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<td>Cardiovascular (Heart and blood)</td>
<td>Breast feeding</td>
<td>Cannabis</td>
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<tr>
<td>Chronic fatigue syndrome</td>
<td>Breast implants</td>
<td>Cocaine</td>
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<tr>
<td>Chronic pain</td>
<td>Breast lumps</td>
<td>Gambling</td>
</tr>
<tr>
<td>Dental</td>
<td>Breast – other</td>
<td>Hallucinogens and party drugs</td>
</tr>
<tr>
<td>Dermatological</td>
<td>Breast screening/examination</td>
<td>Opiates</td>
</tr>
<tr>
<td>Digestion</td>
<td>Breast surgery</td>
<td>Drug abuse – other</td>
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<td>Endocrine/hormonal – diabetes</td>
<td>Lymphoedema</td>
<td>Poly drug abuse</td>
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<td>Ears/nose/throat</td>
<td><strong>Gynaecological/Urogenital</strong></td>
<td>Prescription medication abuse</td>
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<td>Endocrine/hormonal – other</td>
<td>Endometriosis</td>
<td>Tobacco smoking (Nicotine)</td>
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<td>Faecal incontinence</td>
<td>Cervical cancer</td>
<td>Legal/financial</td>
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<td>Gastrointestinal</td>
<td>Circumcision/Female genital mutilation</td>
<td>Adoption</td>
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<td>Haematology</td>
<td>Gynaecological – General (E.g. fibroids, cysts, polyps)</td>
<td>Employment</td>
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<td>Headache</td>
<td>Hormone replacement therapy</td>
<td>Financial problems</td>
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<td>Health – Other</td>
<td>Hysterectomy</td>
<td>Homelessness</td>
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<td>Hepatitis C</td>
<td>Menopause</td>
<td>Housing</td>
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<td>Herbal/homeopathic mediation</td>
<td>Menstruation</td>
<td>Legal issues – child custody</td>
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<td>HIV/AIDS</td>
<td>Ovarian cancer</td>
<td>Legal issues – divorce</td>
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<td>Immunology</td>
<td>Pap/cervical screening</td>
<td>Legal issues – family law</td>
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<td>Injury - acute</td>
<td>Pelvic floor dysfunction</td>
<td>Legal issues – other</td>
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<td>Injury - chronic</td>
<td>Polycystic ovarian syndrome</td>
<td>Legal issues – victims compensation</td>
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<td>Injury – repetitive strain/tendonitis</td>
<td>Premenstrual syndrome</td>
<td>Poverty</td>
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<td>Injury – physical other</td>
<td>Thrush</td>
<td>Emotional/Mental health</td>
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<td>Medication</td>
<td>Urinary (Kidney/Bladder) – other</td>
<td>Anger</td>
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<td>Musculoskeletal - other</td>
<td>Urinary incontinence</td>
<td>Anxiety/panic disorders</td>
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<td>Neurological – other</td>
<td>Urinary tract infections</td>
<td>Stress</td>
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<td>Nutrition</td>
<td>Vulvo-vaginal – other</td>
<td>Depression</td>
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<td>Oncology/cancer – other</td>
<td><strong>Reproductive</strong></td>
<td>Grief/loss</td>
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<td>(Not breast or cervical)</td>
<td>Artificial insemination</td>
<td>Mental health</td>
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<td>Osteoporosis</td>
<td>Infertility</td>
<td>Body image (Not eating disorder)</td>
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<td>Pathology and other tests</td>
<td>IVF</td>
<td>Disordered eating</td>
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<td>Physical fitness</td>
<td>Miscarriage</td>
<td>Self esteem</td>
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<td>Pre/post-surgery</td>
<td>Pregnancy test</td>
<td>Suicide</td>
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<td>Pulmonary/lung/respiratory</td>
<td>Contraception – emergency</td>
<td>Trauma – emotional</td>
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<td>Scatica</td>
<td>Contraception – general</td>
<td>Self-harm</td>
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<td>Sexually Transmitted Infection</td>
<td>Pregnancy – antenatal/prenatal care</td>
<td>Post-natal depression</td>
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<td>Sigh/vision/eyes</td>
<td>Pregnancy – ectopic</td>
<td>Social/cultural</td>
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<td>Sleep issues</td>
<td>Pregnancy – gestational diabetes</td>
<td>Cultural concerns</td>
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<td>Tiredness/fatigue</td>
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<td>Discrimination</td>
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<td>Postnatal check ups</td>
<td>Loneliness/isolation</td>
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<td><strong>Relationships</strong></td>
<td>Pregnancy – options</td>
<td>Migration</td>
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<td>Childhood issues</td>
<td>Pregnancy – post termination</td>
<td>Racism</td>
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<td>Family issues</td>
<td>Pregnancy - termination</td>
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<td><strong>Violence/Abuse</strong></td>
<td>Systemic racism – immigrant/refugee</td>
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<td>Adult Sexual Assault</td>
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<td>Child CSA</td>
<td>Access and advocacy</td>
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<td>Parenting</td>
<td>Violence – children</td>
<td>Carers issues</td>
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<td>Relationships</td>
<td>Violence - DFV</td>
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<td>Disability – management of</td>
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<td>Ritual abuse</td>
<td>Emergency/crisis</td>
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<td>Other</td>
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<td>Trauma/torture</td>
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</tbody>
</table>
**Client by Age Range**

2016/17 Data Sample (19) Women’s Health Centres Reported Figures Total: 12,647

- 0-15: 332
- 16-19: 439
- 20-24: 966
- 25-29: 1,142
- 30-34: 1,360
- 35-39: 1,240
- 40-44: 1,353
- 45-49: 1,278
- 50-54: 1,122
- 55-59: 1,107
- 60-64: 912
- 65-69: 712
- 70-74: 413
- 75-79: 154
- 80-84: 83
- 85+: 34

**Client Financial Status**

2016/17 Data Sample (19) Women’s Health Centres Reported Figures Total: 9,207

- Employed: Type Not Specified: 210
- Employed: Casual: 721
- Employed: Full Time: 1,165
- Employed: Part Time: 1,034
- Student: 1,005
- Pension/Benefit: 3,634
- No Personal Income: 907
- Other Income: 531

**Client Ethnicity**

2016/17 Data Sample (19) NSW Women’s Health Centres Reported Figures Total: 9,111

- Arab: 354
- Australian: 4,555
- ATSI: 1,096
- British: 520
- Caribbean Islander: 5
- Central and West African: 11
- Central Asian: 34
- Central American: 11
- Chinese Asian: 279
- Eastern European: 126
- Irish: 71
- Jewish: 6
- Mainland SE Asian: 254
- Maritime SE Asian: 136
- Melanesian and Papuan: 8
- Micronesian: 0
- New Zealand: 131
- North American: 55
- Northern European: 16
- Other North African & Mid Eastern: 86
- Other North East Asian: 41
- Polynesian: 113
- South American: 125
- South Eastern European: 300
- Southern and East African: 60
- Southern Asian: 201
- Southern European: 368
- Western European: 149
organisation & structure

Women’s Health NSW Inc is managed by an elected Board of Management comprising eight members representing rural, metropolitan, outer-metropolitan and special purpose services across NSW, and the Chief Executive Officer.

Board of Management 2016/17

<table>
<thead>
<tr>
<th>Category</th>
<th>Name</th>
<th>Organisation</th>
<th>Position</th>
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</thead>
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<tr>
<td>Specialist Service</td>
<td>Margherita Basile</td>
<td>Sydney Women’s Counselling Centre</td>
<td>Chair</td>
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<tr>
<td>Specialist Service</td>
<td>Karen Willis</td>
<td>Rape &amp; Domestic Violence Services Australia</td>
<td>Director Resigned 2016</td>
</tr>
<tr>
<td>Metropolitan</td>
<td>Salwa AlBaz</td>
<td>Cumberland WHC</td>
<td>Director Resigned Nov 2016</td>
</tr>
<tr>
<td>Metropolitan</td>
<td>Mariam Mourad</td>
<td>Bankstown WHC</td>
<td>Director</td>
</tr>
<tr>
<td>Metropolitan</td>
<td>Jhan Leach</td>
<td>Blacktown WHC</td>
<td>Director</td>
</tr>
<tr>
<td>Rural</td>
<td>Tracy Lumb</td>
<td>Shoalhaven WHC</td>
<td>Secretary</td>
</tr>
<tr>
<td>Rural</td>
<td>Gail Meyer</td>
<td>Wagga WHC</td>
<td>Director</td>
</tr>
<tr>
<td>Outer Metropolitan</td>
<td>Jane Gold</td>
<td>Penrith WHC</td>
<td>Treasurer</td>
</tr>
<tr>
<td>Outer Metropolitan</td>
<td>Sarala Porter</td>
<td>Blue Mountains WHC</td>
<td>Director</td>
</tr>
<tr>
<td>General</td>
<td>Sally Jope</td>
<td>Central Coast WHC</td>
<td>Director</td>
</tr>
<tr>
<td>Chief Executive Officer</td>
<td>Denele Crozier</td>
<td>WHNSW</td>
<td>Director</td>
</tr>
</tbody>
</table>

Our Employees (1.9 FTE)

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ongoing &amp; fixed term</strong></td>
<td></td>
</tr>
<tr>
<td>Denele Crozier</td>
<td>Chief Executive Officer</td>
</tr>
<tr>
<td>Jacqueline Schroeder</td>
<td>Research Officer</td>
</tr>
<tr>
<td>Louise Weston</td>
<td>Administration Officer July 2016 – January 2017</td>
</tr>
<tr>
<td>Kim Blattner</td>
<td>Administration Officer January 2017 – June 2017</td>
</tr>
<tr>
<td>Nola Cooper</td>
<td>Bookkeeper July 2016 – August 2016</td>
</tr>
<tr>
<td>Tracey Kennedy</td>
<td>Bookkeeper September 2016 – June 2017</td>
</tr>
</tbody>
</table>

Our Committees

<table>
<thead>
<tr>
<th>Committee</th>
<th>Members</th>
</tr>
</thead>
<tbody>
<tr>
<td>WHNSW Women's Health Database</td>
<td>Scott Dovey, Roxanne McMurray, Margherita Basile, Denele Crozier</td>
</tr>
<tr>
<td>Communications</td>
<td>Roxanne McMurray, Margherita Basile, Denele Crozier</td>
</tr>
<tr>
<td>Research Reference Group</td>
<td>Jacqueline Schroeder, Margherita Basile, Roxanne McMurray, Toni Schofield, Sally Stevenson, Betty Green, Denele Crozier</td>
</tr>
</tbody>
</table>

Contract

<table>
<thead>
<tr>
<th>System</th>
<th>Role</th>
</tr>
</thead>
<tbody>
<tr>
<td>Access Data Systems</td>
<td>WHNSW Women’s Health Database</td>
</tr>
<tr>
<td>Not Just Networks Pty Ltd</td>
<td>WHNSW IT Systems</td>
</tr>
<tr>
<td>Purple House Design</td>
<td>Publications and Brochures</td>
</tr>
<tr>
<td>Minmoko</td>
<td>Web Design &amp; Management</td>
</tr>
</tbody>
</table>
financial report

Audited Financial Accounts for the 2016/2017 Financial Year are tabled at the AGM. Women’s Health NSW continues to operate to budget and asserts that there are reasonable grounds to believe it will be able to pay its debts if and when they fall due.

Women’s Health NSW has a strong finance team coupled with good financial systems and projected budgets for the year ahead.

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Income</td>
<td></td>
<td></td>
</tr>
<tr>
<td>NSW Ministry of Health</td>
<td>212,900</td>
<td>205,500</td>
</tr>
<tr>
<td>Training/Interest/Other</td>
<td>77,324</td>
<td>83,515</td>
</tr>
<tr>
<td>Donations</td>
<td>-</td>
<td>6,770</td>
</tr>
<tr>
<td>Income Brought Forward</td>
<td>6,248</td>
<td>20,109</td>
</tr>
<tr>
<td>Total Income</td>
<td>296,472</td>
<td>315,894</td>
</tr>
<tr>
<td>Expenditure</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wages and On Costs</td>
<td>192,888</td>
<td>200,948</td>
</tr>
<tr>
<td>Operational Expenses</td>
<td>60,858</td>
<td>68,262</td>
</tr>
<tr>
<td>Sector Development and Training</td>
<td>16,927</td>
<td>20,778</td>
</tr>
<tr>
<td>Sector Programs &amp; Resource Development</td>
<td>17,660</td>
<td>26,405</td>
</tr>
<tr>
<td>IT &amp; Equipment</td>
<td>6,886</td>
<td>4,289</td>
</tr>
<tr>
<td>Total Expenditure</td>
<td>295,219</td>
<td>320,682</td>
</tr>
<tr>
<td>Operating Surplus/(Deficit)</td>
<td>1,253</td>
<td>(4,788)</td>
</tr>
<tr>
<td>Total Equity</td>
<td>4,634</td>
<td>3,381</td>
</tr>
</tbody>
</table>

For a full set of accounts, please contact admin@whnsw.asn.au
Women's Health Centres

1. Bankstown Women's Health Centre
   www.bwhc.org.au
   Telephone: 9790 1378

2. Blacktown Women's and Girls Health Centre
   www.womensandgirls.org.au
   Telephone: 9831 2070

3. Blue Mountains Women's Health and Resource Centre
   www.bmwhrc.org
   Telephone: 4782 5133

4. Central Coast Community Women's Health Centre
   www.cccwhc.com.au
   Telephone: 4324 2533

5. Central West Women's Health Centre
   www.cwhc.org.au
   Telephone: 6331 4133

6. Coffs Harbour Women's Health Centre
   www.genhealth.org.au
   Telephone: 6652 8111

7. Cumberland Women's Health Centre
   www.cwhc.org.au
   Telephone: 9689 3044

8. Hunter Women's Centre
   www.hwc.org.au
   Telephone: 4968 2511

9. Illawarra Women's Health Centre
   www.womenshealthcentre.com.au
   Telephone: 4255 6800

10. Leichhardt Women's Community Health Centre
    www.lwchc.org.au
    Telephone: 9560 3011

11. Lismore Women's Health & Resource Centre
    www.lismorewomen.org.au
    Telephone: 6621 9800

12. Liverpool Women's Health Centre
    www.liverpoolwomenshealth.org.au
    Telephone: 9601 3555

13. Penrith Women's Health Centre
    www.penrithwomenshealthcentre.com
    Telephone: 4721 8749

14. Shoalhaven Women's Health Centre
    www.shoalhavenwomenshealthcentre.org.au
    Telephone: 4421 0730

15. Wagga Women's Health Centre
    www.waggawomen.org.au
    Telephone: 6921 3333

16. WILMA Women's Health Centre Campbelltown
    www.wilma.org.au
    Telephone: 4627 2955

17. Women's Centre for Health & Wellbeing Albury Wodonga
    www.womenscentre.org.au
    Telephone: 6041 1977

Special Purpose Services

18. Rape & Domestic Violence Services Australia
    www.rape-dvservices.org.au
    Telephone: 8585 0333 (Admin)
    Freecall: 1800 424 017 (Counselling and Support)

19. Sydney Women's Counselling Centre
    www.womenscounselling.com.au
    Telephone: 9718 1955

20. Waminda – South Coast Women’s Health and Welfare Aboriginal Corporation
    www.waminda.org.au
    Telephone: 4421 7400